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### **MINDFULNESS**

Mindfulness creates emotional intelligence in these four areas:

- Focus
- Compassion
- Creativity Clarity

#### The main areas of improvement

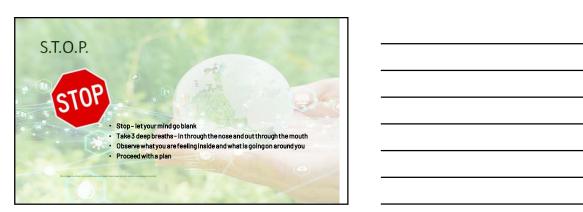
- Resilience
   Collaboration
- Agility of Complex Thinking
- PLUS...The Gray Matter of the BRAIN GREW!

Figure 1: Post-program impact

Mindfulness should no longer be considered a 'nice to have'... It's a MUST HAVE!"

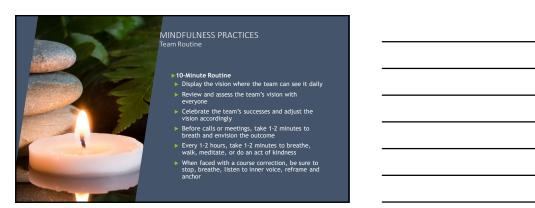














MINDFULNESS PRACTICES - Awareness

When you become aware of emotions that you need to change:

- STOPI
  Take deep breaths for 1-2 minutes
  Notice and acknowledge what you are thinking and feeling
  Notice what your body is doing
  Identify your desired emotional outcome
  Create a vision for that and reframe your mindset
  Voice your statement out loud and with conviction
  Anchor and reframe with something physical
  Repeat the process, if necessary

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MINDFULNESS PRACTICES -

Team Management & Meetings

- Take 1-2 minutes to breathe before any meeting
  Ask something personal that brings the team to the present
  If appropriate, meditate and breathe for 1-2 minutes
  Arrange for outside activities and drills
  Find the gifts and opportunities in being self-aware

AWARENESS = CONFIDENCE

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Confidence affects

- Buy-in by team members
- Decision making • Communication
- Engagement
- Self-awareness
- Stress levels

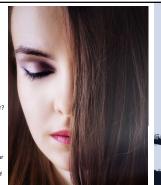




### **MINDFULNESS** PRACTICES -Confidence

Loss of confidence during the day?

- Take three deep breaths
- Identify what you are feeling...Stress? Anxiety? Fear?
- Breathe and visualize your feelings flowing away from you and sinking into the ground
- Envision the outcome you want
- Reframe your thoughts and anchor them
- Write an affirmation statement and record it to your smartphone
- Feeling a lack of confidence? Play it back to yourself



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### MINDFULNESS PRACTICES - Organizational Management Create an environment of success through clear visions and plans Review your leadership and your team visions regularly There should be a virtual vision board that is accessible to all team members Evaluate any additional resources that may be needed. Identify any additional training or resources that will assist team members Celebrate successes often so that team members stay motivated and inspired

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### MINDFULNESS PRACTICES - Engagement

To engage others, you must first engage yourself

- Start your day with your 10-minute routine
- Have a way for the team to visually see and hear the team vision
- Encourage others to stay off social media at the beginning of the day
- Find ways for others to engage with one another and make it fun
  Have the team's vision reviewed regularly
- Remind others to take a walk or some small exercise every 1-2 hours Show gratitude and throw in an act of kindness for good measure



### MINDFULNESS PRACTICES -Accountability

## Accountability starts and ends with you. Set the example. Start your day with your 10-minute routine Visit your leadership and team visions; keep everyone focused and accountable Admit mistakes and apologize Celebrate successes no matter how small

- Continue to work on your leadership skills, while others continue to improve theirs.
  Get to know your team on a personal basis

- Create challenges that are fun and engaging for your team that also foster accountability
   Evaluate the team's skillset to ensure that they are in the right position
- Have regular assessments that provide honest feedback
   Create a positive and encouraging environment



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### MINDFULNESS PRACTICES - Problem Solving

Reduce problems by frequently reviewing visions

Acknowledge your emotions and release them with each breath Listen to your vision or that of others to identify the opportunities that a problem may present

Allow your thoughts to come forward as you look at solutions and what your inner voice is saying

Use the Problem-Solving Analysis to guide you to the right

Celebrate the success of finding the right solution

Determine if your vision needs to be adjusted because of the solution

If the problem is not able to be solved, accept that it is out of



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### MINDFULNESS PRACTICES - Decision Making

When looking at a decision that needs to be made:

STOP and identify what you are feeling

Take three deep breaths What is your inner voice telling you?

Is there any fear or anxiety about the decision?

If so, breathe and imagine those feelings leaving body and sinking into idea  $\Rightarrow$  plan  $\Rightarrow$  action the ground the ground
Allow the opportunities this decision will bring to enter that space

Is this a decision you need to make on your own or do you need to bring others into the process?

What are the pros and cons for each choice and what resources will be needed?

When the best choice becomes apparent, create a vision statement for it and then anchor it

What due diligence do you need to do?

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### MINDFULNESS PRACTICES - Time Management

Living life by design requires the Greek concept of Kairos (or Aspect of Time)

- · Start by becoming a good listener
- Start your day with your 10-minute routine
- · Avoid looking at social media or e-mails
- Be present and breath as you think of your vision for the day
- Filter your e-mails so you only receive those that are important to you and your business
- Look at your calendar and schedule time every 1-2 hours to breathe, go for a walk and/or do an act of kindness
- Prior to appointments, schedule 1-2 minutes to breath and be present
- Be disciplined at time blocking
   End your day with your 10-minute routine



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### **RECOVERY LEADERSHIP**

As a mindful leader you will:

- Maintain your mindset and that of others in order to stay productive
- Lead with confidence
   Practice effective engagement
- Practice mindful problem solving · Practice mindful decision making
- Practice efficient time management
- Be accountable to yourself and have others be accountable





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# WHAT CAN YOU DO TO HELP YOUR **CLIENTS AND CUSTOMERS**





