# Satisfying the Seller



Strategies to Get, Service and Sell Listings

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#### • Introduction

## • The Chip in the Brain

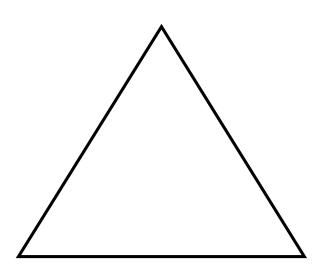
Imagine...

Example: "Thank you for calling the desk of \_\_\_\_\_. I am on the phone prospecting for potential buyers for homes that I currently have on the market. Your call is very important to me. Please leave a brief message and I will return your call at 10:30, 1:30, 3:30, etc. Have a great day!"

- 5 Reasons to be a Listing-Focused Agent
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## The Power Triangle of Listings

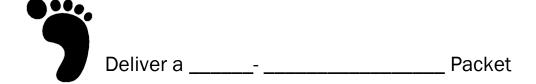
Key Point: If I can't...



•	Win It Before	You're In It	The 10 Steps to	Getting the Listing	§ Every Time
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3 Themes	
1. A	will yield a
2. There is a	between
3. We want you to make an	
The 10 Steps	
for the	
The	Phase

Are you utilizing "The Call"?







First \_\_\_\_\_

#### Are you utilizing "The Chat"?



The \_\_\_\_\_\_

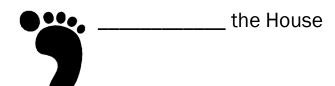
Three things to do before starting your "presentation"

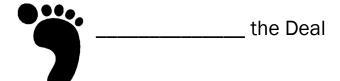
- 1.
- 2.
- 3.



Sell \_\_\_\_\_ First







"Wise men speak because they have something to say; Fools because they have to say something"

What Happens Once You're "Listed"				
o is critical				
o the property				
■ "Let's get together"				
o Offer an				
oeveryone				
<ul> <li>I have an offer for you</li> </ul>				
■ The Golden Rule?				
<ul> <li>Presentation strategies</li> </ul>				
Where?				
■ How?				
What Is "Negotiation"?				
o Between &				
<ul> <li>The 6 stages of negotiation</li> </ul>				
1. 2. 3. 4. 5. 6.				
ovs				

- O What about multiple offers?
- o Time is of the essence
- Working with affiliates
- o Repairs & Walk-throughs

## • You Made it to the Finish Line

- o Closing gifts and Appreciation events
- o Repairs & Walk-throughs
- o Tracking Your Business
- o Follow Up

## **Sean's Recommended Reading List**

- ✓ **QBQ!** John Miller
- ✓ **Tribes** Seth Godin
- ✓ Every Day Agent Straight Talk and Proven Methods to Grow Your Real Estate Business – Whitney Ellis
- ✓ How to Be a Great Real Estate Agent: The Principles of Client-Oriented Real Estate Joe Rand
- ✓ Success is in Your Sphere Zvi Band
- ✓ The 7 Spheres of a Friendmaker How to Build a Business on Friendship Art Kelly
- ✓ **Delivering Happiness** Tony Hseih
- ✓ **Setting the Table**; *The Transforming Power of Hospitality in Business* Danny Meyer
- ✓ The Fred Factor Mark Sanborn
- ✓ The Difference Maker –John A. Maxwell
- ✓ The Good Life Rules Bryan Dodge
- ✓ Contagious; Why Things Catch On Jonah Berger
- ✓ A Whole New Mind Daniel Pink
- ✓ **Drive**; *The Surprising Truth About What Motivates Us* Daniel Pink
- ✓ **Switch**; *How to Change Things When Change is Hard* Chip & Dan Heath
- ✓ The Referral Engine John Jantsch
- **✓ The Conversion Code** Chris Smith
- ✓ Steal Like an Artist! Austin Kleon
- ✓ First Break All the Rules Marcus Buckingham & Curt Coffman
- ✓ Now, Discover Your Strengths Marcus Buckingham & Donald Clifton
- ✓ Really Important Stuff My Kids Have Taught Me Cynthia Copeland Lewis
- ✓ Crush It! Gary Vaynerchuk
- ✓ Integrity Selling for the 21st Century Ron Willingham
- ✓ The Alchemist Paulo Coelho
- ✓ The Complete Calvin & Hobbes Bill Watterson

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